

# Curriculum Vitae



## Louise Shepherd

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## Examples of work recently undertaken

### Management and Leadership

Academic and middle management  
Leadership programme

Change Management

Management Development

Facilitating Action Learning Sets

Coaching individual managers  
including change management  
consultancy

Performance Review Training

### Client

Imperial College

Royal Opera House  
National Trust  
Imperial College  
Unicef  
London Borough of Lewisham

Wandle Housing Association  
Origin Housing Group  
Circle Anglia Housing Group

Imperial College  
Circle Anglia Housing Group

National Trust  
London Borough of Lewisham  
Royal Opera House

Family Housing Group  
Circle Anglia Housing Group  
Unicef

## Team development

Team development using Myers Briggs Testing	Royal Opera House LB Lewisham National Trust New Cross Gate New Deal for Communities Royal Borough of Kensington and Chelsea
Team development using Firo B	Royal Opera House Circle Anglia Housing Group
Facilitate Departmental away days	Royal Opera House London Borough of Lewisham The National Trust Broomliegh Housing Association
Deliver team development events	Imperial College Circle Anglia Housing Group London Borough of Lewisham

## Employment

### Circle 33 Housing Trust

#### **1998 – 2000 Assistant Director of Corporate Services**

Prepared five year business plan for the trust and co-ordinated business plans for all subsidiaries

Developed bids and presentations for stock transfers, housing management contracts and for mergers with other housing associations and co-ops

Contributed to the strategic management of the Trust and corporate services

#### **1996-1998 Organisational Development Manager**

Acted as internal consultant supporting managers implement change

Designed and delivered management development programmes to equip managers to meet their objectives

Led on strategic development of internal communication and organisational development

#### **1992-1996 Training Manager**

Led Circle 33 through process of gaining Investors In People accreditation

Assessed training needs to meet the needs of the organisation, teams and individuals

Designed and delivered training courses, briefings and seminars to promote HR policies and customer services strategy

Managed training team and budget of £250,000

### **1989-1992 Training Officer**

Set up training policy and provision from scratch including developing the in house programme of training events

Designed and delivered training events

## **LB Lewisham**

### **1985-89 Welfare Rights Unit Team Leader**

Co-ordinated and managed seven out reach staff based in social services. Projects included including take up campaigns, training, publicity and policy work

Designed and delivered training events for local authority, health authority and voluntary sector staff

## **Education and Training**

**1992** Post Graduate Diploma in Training Management Southbank Polytechnic

**1978-81** BA (Hons) Social Administration 2.1 Portsmouth Polytechnic

**2006** Approved Myers Briggs Type Indicator Step 2 Assessor

**2003** Licensed Firo B psychometric testing

**2000** Approved Myers Briggs Type Indicator Assessor

**1999** Certified Practitioner in Neuro Linguistic Programming